To: Justin Elszasz

CC: Belinda Harris

From: Micah Rufsvold, Data Analyst Applicant

Date: 11 November 2020

Subject: Solid Waste Service Request Trends

**Summary**

The Department of Solid Waste has answered the call of hundreds of thousands of requests in the last three years. Serving this huge volume of essential services is a significant undertaking, and unfortunately, has overwhelmed the Department’s ability to meet its deadlines